Welcome to the Fall 2022 semester! Here is some helpful information from the Learning & Technology Resources Division.

Technology Services for Students

Technology Help Desk for Account Questions

The <u>Technology Help Desk</u> can assist students with student account questions. Students may contact the help desk at c-helpdesk@gcccd.edu or call 619-660-4395.

Tutoring

Cuyamaca offers tutoring at no cost to all enrolled students. Check out the <u>Tutoring</u> <u>website</u> to make a tutoring appointment and learn more. On-campus tutoring will be available later in the semester. Tutoring makes good student better!

Library

The library provides students with a quiet place to study, equipment/book check out, and more. Check out the <u>Library website</u> for online services and hours. Here's what's available:

- Research Support with Reference Librarians
- Research Tools
- Textbooks on Reserve (to check out for a limited time)
- Quiet Study Areas
- Study rooms for group study or Zoom meetings
- A Place to Plug In
- Wi-Fi Access
- Printing/Copying

Tech Mall

The Tech Mall, located in E-121, provides students with a quiet place to study, computer access, and computer and software support. A scanner/printer/copier is available, and students can also get their student ID here. Check out the <u>Tech Mall website</u> for hours.

Canvas Support

Canvas support is available 24/7 via the Help button in Canvas. For login help, students can contact the <u>Technology Help Desk</u>. For orientation, see <u>Get Started with Canvas</u>.

Online Success

Find out more about online classes from our Online Learning website.

Campus WiFi

Free WI-FI available on campus, including in many outdoor areas. Registered students can login to **Cuyamaca Wireless** with their WebAdvisor Username and 6-digit birthday password (MMDDYY).

Contact the <u>Technology Help Desk</u> if you have any questions about WiFi.

Campus Printers

Printers with scanners are in the <u>Library</u>, <u>Tech Mall</u>, <u>STEM center</u> (H Building), <u>Writing</u> <u>Center</u> (B-167), and EOPS (A-313). There is a small fee for printing, and students can use a credit card, PayPal, or a copy card to pay. Cards can be purchased with cash from the Cashier's office in the A building.