

**ILO Survey Action Plan**  
**Developed by Student Learning Outcome and Assessment Committee (February 20, 2019)**  
**Based on 2017 and 2018 Survey Results**

Research Question:	Survey Findings	Implications/Action Items	Responsible Person or Group
<b>Do students report improvements in critical thinking skills/abilities/competencies?</b>	Yes, on average	Conduct a direct assessment of this ILO - cohort of faculty who assess a mapped ILO across the curriculum and group grade	SLOAC and faculty assessment leaders
<b>Do students report improvements in communication skills/abilities/competencies?</b>	Yes, on average	Conduct a direct assessment of this ILO - cohort of faculty who assess a mapped ILO across the curriculum and group grade	SLOAC and faculty assessment leaders
<b>Do students report improvements in information literacy competencies?</b>	Yes, on average	Conduct a direct assessment of this ILO - cohort of faculty who assess a mapped ILO across the curriculum and group grade	SLOAC and faculty assessment leaders
<b>Do students report improvements in cultural competencies?</b>	Yes, on average	Conduct a direct assessment of this ILO - cohort of faculty who assess a mapped ILO across the curriculum and group grade	SLOAC and faculty assessment leaders
<b>Do students report improvements in personal and academic skills/abilities/competencies?</b>	Yes, on average	Conduct a direct assessment of this ILO - cohort of faculty who assess a mapped ILO across the curriculum and group grade	SLOAC and faculty assessment leaders
<b>What are the biggest bridges/factors contributing to student success?</b>	Excellent faculty, students believing in themselves, supportive counselors and staff, family support, strategies for success in college		
<b>What are the most significant barriers to student completion/success?</b>	Work/family-life balance and time management, language barriers, accessing major classes in order to graduate in a timely manner		

<b>How can the College improve the student experience?</b>	More support/advising/counseling, more consistent advising, more confidence building		
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